

# COCA-COLA EQUIPMENT & OPERATION RESOURCES FOR CUSTOMERS

*As your beverage partner, we have multiple resources available to ensure your Coca-Cola Beverage Equipment is sanitized, operational & pouring refreshing drinks for your guests!*

## 1 Step by Step Guides For Outlet Crew Resolution



**Coca-Cola Rapid Response Resource website**

**Equipment & Operations Resource Page**

<https://cokerapidresponseresourcecanada.com>

**Includes Procedures, Protocols & Helpful Tutorial Videos:**

- ✓ Fountain Dispensers
- ✓ Coca-Cola Freestyle
- ✓ Tea Tower Dispensers
- ✓ Minute Maid Juice Dispensers
- ✓ Sanitation Guidelines

## 2 Virtual Assistance If Resolution Is Still Needed



*NOTE: Log in or New User Registration Required*

- ✓ Offers 24/7/365 on-demand access
- ✓ Bypasses initial phone queues
- ✓ Virtual chat with live agents for quick and easy answers in real-time



**Or Call**

**myCoketech!**

**1-800-318-COKE**  
**(2653)**